



11 September 2023

Dear Parents and Carers

I am very pleased to share our new Family and School Partnership Principles with you. This document, which is now available on the Catholic Schools Parramatta Diocese (CSPD) [website](#), is the result of collaboration with families, including through the Parramatta Parent Representative Council (PRC). It sets our shared responsibility to make sure that everyone is welcomed and valued in CSPD schools.

CSPD acknowledges that as parents and carers, you are the first educators of your children. We also know that children and young people learn best and are happiest when schools, parents and carers work together as partners. This document sets out the foundations for successful partnerships between schools and families.

*Family and School Partnership Principles* outlines:

- what you have a right to expect from your relationships with the school
- what the school has a right to expect from you
- guidelines for the respectful use of social media
- an explanation of what acceptable and unacceptable communication between families and the school looks like
- how to make a complaint
- what to do when the partnership between a family and school breaks down
- links to key policies.

[Family and School Partnership Principles](#) is about helping to build great relationships between schools and families. I encourage you to read it carefully and talk to your school if you have any questions.

Thank you for supporting your local Catholic school.

Yours sincerely

**Jack de Groot**  
Executive Director of Schools  
Catholic Schools Parramatta Diocese